



Berna na Forbacha Aontaithe Concern/Complaint Procedure

In accordance with the provisions of the FAI concern/complaint policy, Berna na Forbacha Aontaithe hereby outlines the club concern/complaint policy & procedure :

As an affiliate club of the FAI, Berna na Forbacha Aontaithe is committed to ensuring that Children, Young Persons and Vulnerable Persons can participate in all football activities in a safe environment. The following legislation/guidance documents underpin our protocols and requirements for reporting a club concern/complaint :

- **Children First Act 2015**
- **UN Convention on the Rights of the Child (ratified in 1992 by Ireland)**
- **FAI rules & Child Welfare & Safeguarding Policy**
- **FAI concern & complaint procedure (attached)**
- **Sport Ireland 'Governance Code For Sport'**

Concern / Complaint Procedure	
<p>Are you concerned about the behaviour of a staff member/volunteer? Please select from below which is most applicable to you concern and follow the next steps.</p>	
<p>Is it serious poor practice / an alleged breach of the FAI Child Welfare and Safeguarding Policy?</p> <p>If YES see below :</p> <p>Contact the relevant Club Children's Officer :</p> <p>For Academy Boys & U 12 – Adult Men's Contact : Avril Lydon</p> <p>Childrensofficer.bnaf@gmail.com</p> <p>For Academy Girls & U12 – Adult Women's Contact : Nicole Burns</p> <p>Nicolebarnafurbofc@gmail.com</p> <p>who will deal with it as a misconduct issue & bring it to the immediate attention of the Berna na Forbacha Aontaithe Club Executive & revert to you.</p>	<p>Could it be suspected Child Abuse?</p> <p>If YES see below :</p> <p>Report your concern without delay to the Club Designated Liaison Person (DLP)</p> <p>Contact : Aengus Byrne Chairman.bnaf@gmail.com</p> <p>(087)257 9932</p> <p>or report to Tusla (Child & Family Agency) and or Gardaí using the attached forms.</p>
	<p>Possible Outcomes: Gardaí and / or Child & Family Agency Investigate Club and / or League and / or National Body and / or FAI issue Stand Down Order Referral back to Disciplinary Committee of source of referral</p>